

# DISCLOSURE STATEMENT

## Financial Advisers Act 2008

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The information provided in this statement is important and may assist you in selecting a financial services provider, or if you have a concern, problem or complaint in relation to our products or services.

### What sort of adviser are we?

GE Finance and Insurance ("GE Money") is a Qualifying Financial Entity ("QFE") under the Financial Advisers Act. It does not provide any licensed services other than as a QFE. GE Money employees and any nominated representatives (together "advisers") may provide you with financial advice relating to its products and services. GE Money is responsible for any such advice and must ensure that its advisers exercise care, diligence and skill in providing that advice to you.

### Our contact details

#### GE Finance and Insurance trading as GE Money

8 Tangihua Street, Auckland  
PO Box 4058  
Shortland Street  
Auckland 1140  
**Telephone 0800 00 44 22**

### Our products and services

GE Money offers consumer credit products including personal loans, credit cards and insurance. The products may be provided by GE Money, its related companies, or third parties with which GE Money has agreements to sell their products. Advisers may receive commissions for selling these products.

### What to do if something goes wrong

If you wish to make a complaint about our products or services, we have a free internal dispute resolution procedure, which you can access as follows:

**Telephone 0800 735 192**

**Write to** GE Money,  
PO Box 4058, Auckland 1140  
Attn: Customer Resolution Team

If you have followed our internal dispute resolution procedure and your complaint remains unresolved you may refer the matter to the Insurance and Savings Ombudsman Scheme. This scheme is independent, impartial and free to consumers.

Contact details are:

**Telephone (04) 499 7612**

**Email [info@iombudsman.org.nz](mailto:info@iombudsman.org.nz)**

**Write to** Office of the ISO  
PO Box 10-845  
Wellington 6143

### How is GE Money regulated?

GE Money is licensed and regulated by the Financial Markets Authority to provide financial adviser services.

You can check the status of GE Money as a QFE at

**[www.fspr.govt.nz](http://www.fspr.govt.nz)**

The Financial Markets Authority provides information about financial advisers and you may report information about GE Money or its advisers to the Authority.

Contact details are:

**Telephone +64 4 472 9830**

**Write to** Financial Markets Authority  
PO Box 1179  
Wellington 6140

**Website [www.fma.govt.nz](http://www.fma.govt.nz)**

This disclosure statement is dated as at 5 May 2011.

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